

## Iowa Department of Health and Human Services Selects the SyberWorks Learning Management System to Manage Employee Training at Glenwood Resource Center

Waltham, Massachusetts – February 6th, 2009

SyberWorks Inc., a leader in the Learning Management Systems industry, announced today that they signed an agreement with the Iowa Department of Health and Human Services to provide employee training at Glenwood Resource Center (GRC) using the SyberWorks Learning Management System.

Jami Kline, Director of Education & Training Services for Glenwood Resource Center, says, “Glenwood Resource Center is operated by the Iowa Department of Human Services. The mission of GRC is to improve the quality of life for individuals with disabilities. The GRC organizes its employees into interdisciplinary teams that are led by qualified mental retardation professionals, in an integrated approach to providing service to the disabled. Employee training and training-records management and tracking are vital to providing the high level of care the state requires.

“We had already evaluated, selected, and purchased a different learning management system (LMS), but within one year, we quickly outgrew it. This time around, we realized we needed an LMS that is scalable and has the functionality we needed, such as email notifications, competency management, read-and-sign documents, SOP (standard operating procedure) automation, and password security.

“We looked at four different LMS systems and found the SyberWorks Learning Management System to have the functionality we needed at a competitive price. In fact, we found the SyberWorks LMS had features built into the core product that would meet our needs well beyond our immediate training goals.

“We are using the SyberWorks LMS to track and manage our classroom training, computer-based training, online training, competency management, SOP automation, and more. The system is very user-friendly. I have been working with another colleague to set it up, and neither of us is very computer savvy, but we were able to set up the system quickly and easily.”

Dave Boggs, CEO of SyberWorks states, **“We are thrilled to work with such a progressive mental-health agency as Glenwood Resource Center. They are committed to the highest level of service and support for individuals with disabilities.”**

---

### About Glenwood Resource Center

The Glenwood Resource Center campus is located in Glenwood, Iowa and serves people from a 52-county area within the state. Residential services are provided on the campus for approximately 320 people diagnosed with mental retardation. Services are also currently provided to approximately 51 people in their homes and communities, and offered within a 50-mile radius of GRC. For more information, visit <http://www.dhs.state.ia.us>.

## About SyberWorks

SyberWorks, Inc. (<http://www.syberworks.com>) is a leader in the custom e-Learning Solutions and Learning Management System industries for Fortune 1000 corporations, higher education, and other organizations. Located in Waltham, Massachusetts, the company serves the multi-billion-dollar e-Learning market. Since 1995, SyberWorks has developed and delivered unique and economical solutions to create, manage, measure, and improve e-Learning programs at companies and organizations in the United States, Canada, Europe, and other countries.